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From: Lee Ullrich [mailto:lee@ecspecialists.net]

Sent: Wednesday, January 04, 2012 9:02 PM

To: Ombudsman

Subject: Case #22-308742

I am writing because I certified 471 application # 804822 on 3-24-11 at 3:37 pm and now client services says they have no record of it. I told them I had the block 6 certification, Cert ID 768914 but they told me since they had no record of it, it did not exist even though I have the document in hand and the item 21 attachments were also filed at the same time. I was told the only way to take care of it was to certify again, which I did today and then appeal it. The only problem is that that certification is now the only record they have and they are sending me an out of window letter and I have to appeal it to the FCC and ask for a waiver. The 2 FRN's associated with this total \$824,096.00 and I don't believe I should have to ask for an FCC waiver which will never happen, for something I did correctly and on time. This is SLD's mistake not mine or the school and I need this to be resolved as it cannot go to the FCC where it will die. I am asking for your help on this matter as it will result in a dire financial problem for the school. Please help me on this as I don't know how to resolve this because when I certified it in March 2011 it said certified in window and upon checking it today it said complete which is why I called and the whole thing started.

The block 6 certification is attached as well as the item 21 attachments.

Lee Ullrich

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Erate Consulting Specialists, Inc.

From : David LeNard <dlenard@usac.org>
To : ""lee@ecspecialists.net"" <lee@ecspecialists.net>
Subject : Inquiry 22-309087 Idea Public Schools BEN 228353 471 # 804822 RE: Case #22-308742
Date : Thu, 05 Jan 2012 13:51:33 -0600
Attachments : 471 no cert 804822.pdf

Lee,

Thank you for your inquiry to the Ombudsman group.

I have researched this matter and have the following to report. The documents you provided show that the you were filing 471 # 804822 on March 24, 2011 prior to the close of the window, this can be verified in the metadata in the document. These do NOT confirm that 471 # 804822 was certified, but rather that you were in the process of certifying. On April 27, 2011 a Notification of Form 471 with No Certification for this 471 was sent to your attention. Had the certification been received by USAC or postmarked by May 12, 2011 this application would have been considered Certified in Window.

Within the next two weeks you should receive an Out of Window Letter, this will be the event that you can appeal. I would recommend that your appeal include both the original documents and screen shots of the metadata, which demonstrates that you were on the certification screen. Guidance for filing an appeal can be found here on the USAC website: <http://www.usac.org/sl/about/appeals/default.aspx>

When filing applications this upcoming funding year I would recommend that you use Internet Explorer 8.0. Internet Explorer 8.0 is the only browser that has been tested using the Apply Online System, note Internet Explorer 9.0 has NOT been tested. You can find other Tips and Troubleshooting on the USAC website here: <http://www.sl.universalservice.org/tipsAndTroubleshooting.htm>

If you have any further questions, please feel free to contact us at ombudsman@usac.org.

Sincerely,
Dave LeNard

David LeNard
Program Manager, Ombudsman
Universal Service Administrative Company